

What You Need to Know... Home Equity Line of Credit (HELOC)

Thank you for opening your new account at American Savings Bank (ASB). Please refer to your HELOC Agreement and Disclosure documents for the terms of your account. We're pleased to have you as a customer and look forward to serving all your financial needs.

ACCESS OPTION

An "advance" or "draw" are terms that refer to usage of your Home Equity Line of Credit such as a recurring bill payment, EquityExpressSM check, EquityExpress Visa[®] card transaction, an ATM withdrawal using your EquityExpress Visa card, Online Banking transfer of funds, etc.

- ✦ Your EquityExpressSM Visa[®] card can be used at retail location's or ATMs.
 - If you request a card(s), it will be received by mail in 7 to 10 business days. Follow the activation instructions noted on the card.
 - When making payment at a retail location's terminal, select "credit." You may be prompted to sign for your purchase; the amount will be deducted from your HELOC account.
 - When using an ATM, select "credit card" to advance funds from your HELOC account.
- ✦ Your Equity Express checks will be received by mail in 7 to 10 business days.
- ✦ Transfer funds via Online Banking (requires enrollment).
- ✦ Request an advance at a branch.

ACCOUNT STATEMENT

- ✦ Account statements are generated on the 20th of each month or the prior business day if the 20th lands on a weekend or holiday.
- ✦ Account payment is only due if your HELOC has an outstanding balance. The due date is 25 days after the statement is generated. There is no grace period.
- ✦ Access up to 24 months of statement history through Online Banking.

PAYMENT OPTIONS

- ✦ Establish automatic payment from your checking or savings account. Bring your completed Automatic Payments and Transfers form to a branch or mail to:
 - American Savings Bank Attn:
 - ACH Services
 - P.O. Box 2300
 - Honolulu, HI 96804-2300
- ✦ Via Online Banking.
- ✦ Visit a branch with your account statement.

COMMON QUESTIONS

What is my monthly payment?

If there is an outstanding balance, your monthly payment depends on the HELOC you opened:

- Equity Express
 - 10-Year Draw Period - monthly payment — Interest only
 - 20-Year Repayment Period
 - Fully amortized fixed principal amount plus accrued interest
- Equity Express Total Line of Credit
 - 10-Year Draw Period - monthly payment — 0.25% of principal plus accrued interest.
 - 20-Year Repayment Period
 - Fully amortized fixed principal amount plus accrued interest

Will I be able to immediately view my account on my Online Banking profile?

Yes. Your account will appear in your profile within two to five business days. If you don't see the account, contact Customer Banking via secure message in Online Banking or call (808) 627-6900 or toll-free (800) 272-2566.

What does "credit card" mean in the disclosure?

The term refers to an Equity Express Visa card which accesses the Home Equity Line of Credit.

Is there a replacement card fee for a lost, stolen or damaged EquityExpress Visa card?

Yes. For fee details, refer to your Credit Agreement or the Consumer Loan Fee Schedule.

Can I make extra principal payments for a HELOC?

Yes. These can be made with no additional charge.

Is there a late fee for payments not made by the due date?

Yes. For fee details, refer to your Credit Agreement or the Consumer Loan Fee Schedule.

Is there an annual fee or prepayment penalty?

No.

Is there an early closing fee?

Yes. There is a fee if your line amount is more than \$25,000 and if you request to close it within three years from the agreement date. This fee will not be charged if: (i) your line is \$25,000 or less, (ii) you sell the Collateral to an unrelated/unaffiliated third-party, or (iii) you payoff your loan with proceeds from a real estate secured loan from us. For fee details, please refer to your Credit Agreement or the Consumer Loan Fee Schedule.

What is a Returned Payment fee?

This fee is assessed if the payment submitted is returned to ASB (e.g., due to "insufficient funds").

If I'm eligible for the promotional rates, will I be notified before it expires?

Your account will automatically switch to the variable rate the month after the end of your promotional period. The change in rate will be indicated on your statement.

How do I take advantage of the Fixed Rate Equity Loan Option (FRELO)?

Visit a branch to sign an Addendum and the Request Form.

If you have questions, call our Customer Banking Center at (808) 627-6900 or toll-free (800) 272-2566. The information presented is subject to change at any time without notice.



Member FDIC

asbhawaii.com



© 2020 American Savings Bank, F.S.B.

MKT-504 (4/20) 19A25.5