

2023 ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

#### **AMERICAN SAVINGS BANK**

American Savings Bank (ASB) has been making dreams possible for Hawaii's residents, businesses and communities since 1925. ASB is a Hawaii-based federally chartered savings bank owned by ASB Hawaii, Inc., a subsidiary of Hawaiian Electric Industries, Inc. (HEI), a publicly traded company. As one of the largest financial institutions in the state, ASB has the privilege and opportunity to improve Hawaii's short- and long-term future by improving the financial health of our customers, local businesses and economy.

ASB provides a full range of financial products and services, including business and consumer banking, home loans, insurance and investments. Our nearly 1,000 teammates across the state are committed to:

- · Make banking easy for customers
- · Deliver high performance
- · Create a great place to work and
- · Bring real impact to our community

While banking is our business, helping to uplift our community and create a stronger, more resilient Hawaii is our kuleana (responsibility, privilege). This commitment is reflected in everything we do — from being responsible stewards of our natural resources and investing in the community to supporting the local workforce by empowering our teammates to reach their highest potential.

American Savings Bank is committed and well positioned, with strong regulatory capital ratios, solid credit quality, lending capacity and ample liquidity, to serve Hawaii's residents, businesses, and communities as we have for nearly 100 years.

#### **GOVERNANCE STRUCTURE**

#### **BOARD OF DIRECTORS**

ASB's board of directors consists of three independent directors with deep banking experience – Richard Dahl (chair), Michael Kennedy and Yoko Otani – plus Ann Teranishi, ASB's president and CEO, and Scott Seu, president and CEO of HEI. The board members provide oversight of our direction and the performance of our management team, while ensuring ASB remains strong and continues to meet the needs of our shareholders, customers and community.

Matters related to our environment, social well-being and how we govern ourselves are an important focus and the board has been key in our long-term business strategy and operational planning processes.

To ensure our board is equipped to support ASB's vision, directors have relevant experience on Environmental, Social and Governance (ESG) topics applicable to our business and strategies. ASB board members are committed to providing solutions related to ESG by serving on one of two committees – Audit and Risk.

- ASB Audit Committee is responsible for ensuring ASB complies with legal and regulatory requirements.
   Moving forward, this could include ESG-related legal and regulatory requirements.
- ASB Risk Committee is responsible for overseeing ASB's
   Enterprise Risk Management (ERM) program. Environmental and societal changes, as well as how those are viewed and managed, have the potential to create additional risks for ASB. The ASB Risk Committee ensures that management identifies, manages, mitigates, and reports on risk, including those that are ESG-related.

Note: Information in this report is current as of December 31, 2023.

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#### **MANAGEMENT COMMITTEE**

ASB is led by President and CEO Ann Teranishi and a team of Executive Vice Presidents (EVP) who are responsible for specific functions and divisions of the bank, including Consumer Banking, Marketing and Product Management, Finance, Commercial Banking, Credit, Enterprise Risk and Regulatory Relations, Technology, Operations and Administration.

ASB's Management Committee is committed to achieving the company's vision and goals while ensuring efficiency and high performance. The Management Committee is also responsible for identifying ESG-related trends that could materially impact ASB and escalating those risks and opportunities to the board for consideration.

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE CORE TEAM

ASB's Chief Marketing & Product Officer John Ward and Chief Credit Officer Steven Nakahara oversee the company's ESG efforts and reporting. They manage an ESG Core Team, comprised of leaders from various divisions at ASB, including the Legal, Enterprise Risk, Finance, Analytics and Communication departments. With the support of ASB's Management Committee, the ESG Core Team stays current on industry efforts related to decarbonization, economic health and affordability, secure digitalization, diversity and inclusion, employee engagement and other ESG topics. The team shares new trends, proposes changes to operations and product offerings, and assists with ESG reporting efforts.

#### **MANAGING RISK**

We continually evaluate and address issues and activities that may pose potential risks to ASB, our teammates, customers, shareholders and the community. This includes taking precautionary actions to anticipate, identify, mitigate, manage and report on risks related to our services. Our board's Risk Committee oversees the governance of the enterprise risk management program and provides a forum for detailed discussion and analysis of key issues and decisions related to the following risk categories:

- Credit (for loans, including related risk from sea level rise, and investment portfolios)
- · Market (including interest rate sensitivity)
- Liquidity
- · Operational (including ESG)
- · Strategic
- · Reputational

#### ETHICAL BANKING PRACTICES

At ASB, "getting stuff done the right way" is one of our core expectations and every teammate is expected to comply with all laws and regulations, including fair dealing, antitrust and anti-tying laws intended to provide customers with a variety of products and services at competitive prices. We uphold and require ethical business practices, including not engaging in agreements that restrict trade or competition, such as price fixing, bid rigging and similar unfair practices, bribery or corruption.

Several departments, including Legal, Regulatory Compliance, Enterprise Risk and Internal Audit are responsible for ensuring or evaluating ASB compliance with all laws and regulations. Additionally, the Audit Committee of the ASB Board of Directors assists with overseeing ASB's compliance with legal and regulatory requirements.

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# **Greenhouse Gas (GHG) Emissions Inventory**

We understand the importance of measuring and reporting on our GHG emissions. With the guidance of experienced advisors, we began reporting our GHG emissions inventory in 2022 in line with global and industry standards. In our 2023 report, we built upon the initial inventory by expanding coverage into two Scope 3 categories: Business travel and Employee commuting.

The GHG emissions inventory captures the types of emissions listed in the table below over the last three years (relative to a 2015 baseline, the earliest year for which we have a complete enterprise-wide inventory). Scope 1 and 2 emissions decreased 19.5% from 2015 to 2023, driven largely by our consolidation of office spaces and branches.

GHG EMISSIONS	
SCOPE 1	Direct emissions, including: Company vehicles Fugitive emissions from HVAC units in owned facilities
SCOPE 2	Indirect emissions, including: Purchased electricity for use in own operations Fugitive emissions from HVAC units in leased facilities
SCOPE 3	Value chain emissions, including: Business travel and employee commuting

The following table includes a summary of our historical GHG emissions inventory and components.

	2015	(BASE YI	EAR)	2021		2022			2023			
(MT CO <sub>2</sub> e)	Scope 1	Scope 2	Scope 3									
Mobile combustion <sup>1</sup>	-			2			3			4		
Fugitives <sup>2</sup>	49	25		118	18		117	17		117	15	
Purchased electricity <sup>3</sup>		5,028			4,114			4,029			3,972	
Business travel <sup>4</sup>			200			33			129			316
Employee commuting <sup>5</sup>			1,958			1,867			1,618			1,498
Subtotals	49	5,053	2,158	120	4,132	1,900	120	4,046	1,747	121	3,987	1,814
Scope 1 and 2 emissions		5,102			4,252			4,166			4,108	
Total emissions		7,260			6,152			5,913			5,922	

Note: Data has been developed in partnership with an experienced GHG emissions advisor and should be considered preliminary and subject to future verification. Certain totals for 2015, 2021, and 2022 have been revised from previous disclosures to reflect considerations including: use of the Global Warming Potentials in the UN Intergovernmental Panel on Climate Change's 4th Assessment Report consistent with regulatory reporting and addition of select Scope 3 categories.

 $<sup>^1</sup>$  Fuel consumption data was used to estimate CO<sub>2</sub> emissions, vehicle mileage data was used to estimate CH<sub>4</sub> and N<sub>2</sub>O emissions.

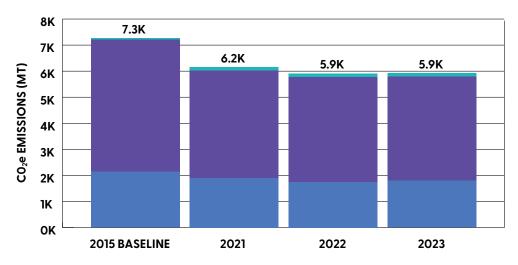
<sup>&</sup>lt;sup>2</sup> Associated emissions were calculated per Greenhouse Gas Protocol guidance, estimating an upper bound refrigerant leakage rate that is 10% of the total HVAC unit capacity. Office square footage was also used to estimate HVAC capacity. Scope 2 fugitive emissions include emissions from HVAC units not owned or controlled (generally leased facilities).

<sup>&</sup>lt;sup>3</sup> Associated emissions were calculated per EPA guidance using office space electricity consumption and EPA region-specific emissions factors. Location-based method.

<sup>&</sup>lt;sup>4</sup> Spend-based method in which business travel spend is used to estimate emissions.

<sup>&</sup>lt;sup>5</sup> Data for 2021 and earlier is based on average (national) data on commuting patterns, adjusting for remote work percentages. 2022 data and later was calculated using Hawaii-specific commuting patterns. This Hawaii-specific data was derived by calculating estimated commute distances of 1,000+ employees, based on anonymized ZIP codes.

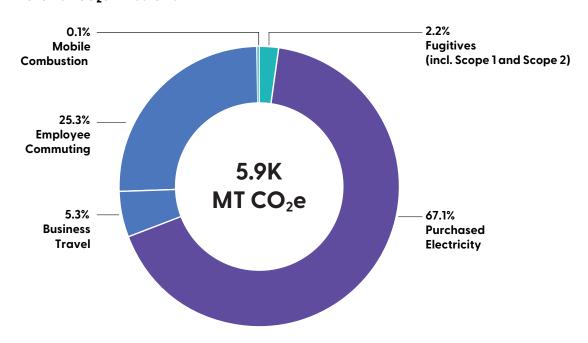
#### AMERICAN SAVINGS BANK GHG INVENTORY (MT CO2e)



Note: Change from baseline year (2015) primarily driven by physical footprint decisions resulting in reduction of purchased electricity (Scope 2 emissions).

SCOPE 1: Direct Emissions
SCOPE 2: Indirect Emissions
SCOPE 3: Value Chain Emissions

#### 2023 ASB CO<sub>2</sub>e EMISSIONS



## **COMMERCIAL BANKS STANDARD**

N-CB-000.A Activity Metric	(1) Number and (2) value of checking and savings accounts by segment: (a) personal and (b) small business
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In the two charts that follow, "Consumer" refers to deposits and loans "primarily for personal, family or household purposes." Within its general population of deposit accounts and loans, ASB does not separately categorize accounts as "small business" accounts. However, according to the U.S. Small Business Administration, 99.3% of Hawai'i companies are considered small businesses. As such, we believe a significant proportion of companies that are our customers would be considered "small businesses."

## **Core Deposit Accounts by Segment**

December 31,	2021			2022	2023		
	Qty. Balance (\$000)		Qty.	Balance (\$000)	Qty.	Balance (\$000)	
Consumer	396,029	5,729,921	394,429	5,691,032	394,194	5,086,073	
Commercial	34,895	2,008,284	35,924	1,857,968	36,816	1,983,975	
Total	430,924	7,738,205	430,353	7,549,000	431,010	7,070,048	

FN-CB-000.B Activity Metric	(1) Number and (2) value of loans by segment: (a) personal, (b) small business, and (c) corporate
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#### Non-Real Estate Loans\*

December 31,	2021			2022	2023		
	Qty. Balance (\$000)		Qty.	Balance (\$000)	Qty.	Balance (\$000)	
Consumer	53,182	113,966	54,984	254,709	52,709	272,256	
Commercial	4,862	793,304	3,878	779,691	3,712	743,303	
Total	58,044	907,270	58,862	1,034,400	56,421	1,015,559	

<sup>\*</sup>Lines of credit that are not secured by real estate are included.

FN-CB-230a.1 Data Security	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of account holders affected
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Please see general note on page 13. ASB is in compliance with applicable requirements.

FN-CB-230a.2	Data Security	Description of approach to identifying and addressing data security risks

Please see pages 34-36 of HEI's 2023 Annual Report (10-K).

EN CD 240~1	Financial Inclusion	(1) Number and (2) amount of loans outstanding qualified to programs
FN-CB-240a.1	& Capacity Building	designed to promote small business and community development

### **Small Business and Community Development Loans**

December 31,	2021			2022	2023		
	Qty.	Balance (\$000)	Qty.	Balance (\$000)	Qty.	Balance (\$000)	
Small business	1,911	132,523	1,171	88,823	1,085	87,703	
Community development	60	314,978	113	591,139	159	793,539	

FN-CB-240a.2	Financial Inclusion & Capacity Building	(1) Number and (2) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development
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# **Delinquent and Nonaccrual Small Business and Community Development Loans**

December 31,	2021			2022	2023		
	Qty. Balance (\$000)		Qty.	Balance (\$000)	Qty.	Balance (\$000)	
SMALL BUSINESS							
Delinquent	38	1,060	21	1,434	14	338	
Nonaccrual	30	1,091	20	261	13	231	
COMMUNITY DEVELOPME	NT						
Delinquent	0	0	0	0	0	0	
Nonaccrual	0	0	0	0	0	0	
Total	68	2,151	41	1,695	27	569	

FN-CB-240a.3	Financial Inclusion & Capacity Building	Number of no-cost retail checking accounts provided to previously unbanked or underbanked customers
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ASB does not collect data on customers' unbanked or underbanked status.

FN-CB-240a.4		Number of participants in financial literacy initiatives for unbanked, underbanked, or underserved customers
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In 2019, we launched an online financial checkup where individuals can answer a series of questions and get a basic financial health score. Based on their results, we make a recommendation on what area they could further explore. We also connect these individuals to bankers using an online appointment tool. In 2023, there were 291 financial checkups and 11,195 online appointments fulfilled.

In 2021, we launched an online financial education resource center. There, visitors can learn about Debt Management, Budgeting for Families, Credit Scores, Finance for Senior Caregivers and more. In 2023, 2,985 people accessed the center, with an average view time of 13 minutes and 43 seconds and a 21% conversion rate (measuring how many program users clicked through to a "custom moment").

Customers also have the opportunity for financial education through our online financial calculators. In 2023, the calculators were viewed over 32,000 times. The most popular calculator was "Compare Two CDs" with 8,021 page views.

Note: These programs are not only for unbanked, underbanked or underserved customers. We do not track participants from unbanked, underbanked or underserved populations.

FN-CB-410a.1	Incorporation of Environmental, Social, and Governance Factors in Credit Analysis	Commercial and industrial credit exposure, by industry
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## Commercial and Industrial Credit Exposure by Industry

As of December 31, 2023

#	Industry*	Percentage of Total Exposure
1	Real Estate Rental and Leasing	50.35%
2	Accommodation and Food Services	8.51%
3	Construction	7.85%
4	Other Services (except Public Administration)	4.71%
5	Transportation and Warehousing	4.20%
6	Other	24.38%

<sup>\*</sup> The industry code is based on the North American Industry Classification System (NAICS) code that the customer provides. We have not reviewed the NAICS code for accuracy.

FN-CB-410a.2	Incorporation of Environmental, Social, and Governance Factors in Credit Analysis	Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis
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While we seek to increase access to financial services and support those businesses that make a positive impact in the community, we primarily evaluate our borrowers' creditworthiness based on the business's commitment to honor the obligations to ASB. During our due diligence process, if we learn of any negative ESG factors that do not align with our values, we may decline financing the business.

Our Commercial Credit Policy team analyzes the potential impacts that sea level rise and natural disasters can have on properties that secure our loans. Additionally, we monitor other known ESG risks that can affect the quality of collateral or our customers' ability to pay. These credit risks are regularly reported to senior leadership and the board.

Based on these potential environmental impacts, we continuously analyze our underwriting policies, credit policy and risk mitigation efforts.

FN-CB-510a.1 Business Etl	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations
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Please see general note on page 13.

FN-CB-510a.2	<b>Business Ethics</b>	Description of whistleblower policies and procedures

The Code of Conduct is a statement of the fundamental principles and key policies that govern our conduct; it is not intended to cover every applicable law or provide answers to every question that might arise. In many instances, the policies referenced in the Code of Conduct go beyond the requirements of the law.

Teammates who wish to report violations of ASB's Code of Conduct may notify their managers, Human Resources, or anyone in the Legal Department.

Teammates may also submit their concerns to EthicsPoint, a third-party reporting administrator. EthicsPoint permits teammates to make reports anonymously, through its website or hotline, and provides the content of the report to the appropriate individuals within the company to investigate. Teammates who make EthicsPoint reports also have the opportunity to answer questions anonymously and track the progress of their report through EthicsPoint's website.

Speaking up can be extremely difficult for a number of reasons – one of which is a fear of retaliation. We believe that our teammates should feel comfortable raising their concerns. We do not tolerate retaliation against people who report suspected illegal conduct or violations of the Code of Conduct. Teammates who engage in retaliation are subject to discipline up to and including termination of employment.

All teammates receive regular in-person and computer-based training relating to identifying and reporting Code of Conduct violations and inappropriate conduct. Additionally, teammates must undergo annual training on compliance issues relevant to their job duties.

FN-CB-550a.1	Systemic Risk Management	Global Systemically Important Bank (G-SIB) score, by category
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ASB is not on the Financial Stability Board's 2023 list of Global Systemically Important Banks, so it does not have a G-SIB score.

FN-CB-550a.2 Systemic Risk Management	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities
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On an ongoing basis, we evaluate and address issues and activities that may pose potential risks to ASB, our teammates, customers, stakeholders and the community at large. This includes taking precautionary actions to anticipate, identify and manage risks related to our services and conducting regular stress tests.

With regard to stress testing, we analyze the impact of liquidity risk, interest rate risk, and credit risk on capital based on multiple adverse endemic and systemic scenarios. Our enterprise risk, finance and credit teams work in collaboration to perform this analysis at least on an annual basis.

The Risk Committee of ASB's Board of Directors assists with governance of ASB's enterprise risk management program and provides a forum for detailed discussion and analysis of key issues and decisions designed to identify the significant risks potentially affecting ASB and to manage these risks. The enterprise risk management program focuses on various risk categories, including Credit (for loan, including related risk from sea level rise, and investment portfolios), Market (including interest rate sensitivity), Liquidity, Operational (including environmental, social, and governance), Strategic and Reputational.

#### **CONSUMER FINANCE STANDARD**

FN-CF-000.A	Activity Metric	Number of unique consumers with an active (1) credit card account and (2) pre-paid debit card account
FN-CF-000.B	Activity Metric	Number of (1) credit card accounts and (2) pre-paid debit card accounts

ASB does not issue any credit cards and does not offer any pre-paid debit cards. ASB's branded credit cards are issued by Elan Financial Services, through a license from Visa U.S.A.

#### As of December 31, 2023

Category of Credit Cards	Credit Cards	Cardholders
Personal	37,360	35,409
Business	4,220	3,234
Overlap (less)	-	426
Total	41,580	38,217

FN-CF-220a.1 Customer Privacy	Number of account holders whose information is used for secondary purposes
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Similar to other financial institutions, we collect and maintain customer's personal and/or financial data related to the products and services that we provide to support our customers and operate our business. We do not sell our customers' data, nor do we plan to do so.

As a financial institution, we comply with federal, state, and local laws and regulations. Our Privacy Notice can be found on our website at www.asbhawaii. com/security-fraud-privacy.

associated with castollier privacy	FN-CF-220a.2	Customer Privacy	Total amount of monetary losses as a result of legal proceedings associated with customer privacy
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Please see general note on page 13.

FN-CF-230a.1 Data Sec	urity	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of account holders affected
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Please see general note on page 13. ASB is in compliance with applicable requirements.

FN-CF-230a.2 Data Security	Card-related fraud losses from (1) card-not- present fraud and (2) card-present and other fraud
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Please see general note on page 13.

FN-CF-230a.3 Data Security Description of approach to identifying and addressing data security risks

Please see pages 34-36 of HEI's 2023 Annual Report (10-K).

FN-CF-270a.1 Selling Practices Percentage of total remuneration for covered employees that is variable and linked to the amount of products and services sold

Eligible Branch Managers, Assistant Branch Managers and Personal Bankers who sell consumer loan products may receive incentive compensation of 5-13 basis points in their production of consumer loans, provided they meet their individual goal (Assistant Branch Manager / Personal Banker) or the branch goal (Branch Manager). These bankers must comply with all regulations and ethical rules to be eligible for incentive compensation. We may refuse to pay commissions to bankers who violate the law or ASB's policies.

In 2023, only 5% of these teammates' total compensation was variable and linked to the amount of products and services sold (e.g., referral fees, commissions, and bonuses).

FN-CF-270a.2 Selling Practices Approval rate for (1) credit and (2) pre-paid products for applicants with FICO scores above and below 660

#### Approval Rate for Consumer Loans by Credit Score\*

Full Year	2021		20	22	2023		
	≤ 660	> 660	≤ 660	> 660	≤ 660	> 660	
Approved applications	1	998	9	2,932	6	3,103	
Total applications received	1,728	3,546	2,731	5,440	2,781	5,816	
Approval rate	0.06%	28.14%	0.33%	53.90%	0.22%	53.35%	

ASB does not sell pre-paid products.

<sup>\*</sup> Disclosures are based on: (1) the decision status date or loan booking date, rather than loan application date; (2) the FICO score of the borrower with the lowest FICO score, rather than each borrower being counted; and (3) categorization of borrowers by "below or equal to 660" and "greater than 660."

FN-CF-270a.3 Selling Practices	(1) Average fees from add-on products, (2) average APR, (3) average age of accounts, (4) average number of trade lines, and (5) average annual fees for pre-paid products, for customers with FICO scores above and below 660
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We offer various consumer loan products with a range of interest rates. As of December 31, 2023, the average interest rate for all of our consumer loan accounts was 7.37% and the average age was 1.6 years.

FN-CF-270a.4 Selling Practices	(1) Number of complaints filed with the Consumer Financial Protection Bureau (CFPB), (2) percentage with monetary or non-monetary relief, (3) percentage disputed by consumer, (4) percentage that resulted in investigation by the CFPB
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Please see general note on page 13. ASB is in compliance with applicable requirements.

FN-CF-270a.5	Selling Practices	Total amount of monetary losses as a result of legal proceedings associated with selling and servicing of products
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Please see general note on page 13.

# **MORTGAGE FINANCE STANDARD**

FN-MF-000.A Activity Metric (1) Number and (2) value of mortgages originated by category: (a) residential and (b) commercial

# Originated Real Estate Loans, By Year

December 31,	2021		2022		2023	
	Qty.	Total (\$000)	Qty.	Total (\$000)	Qty.	Total (\$000)
Residential mortgages	2,461	1,200,233	1,025	594,753	544	341,862
Home equity lines	1,921	398,998	2,705	622,850	978	186,630
Commercial real estate	66	359,971	81	546,171	77	337,701
Total mortgage originations	4,448	1,959,202	3,811	1,763,774	1,599	866,193

FN-MF-000.B Activity Metric	(1) Number and (2) value of mortgages purchased by category: (a) residential and (b) commercial
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We did not purchase any new real estate loans in 2021, 2022, or 2023.

FN-MF-270a.1 Lending Practices	(1) Number and (2) value of residential mortgages of the following types: (a) Hybrid or Option Adjustable-rate Mortgages (ARM), (b) Prepayment Penalty, (c) Higher Rate, (d) Total, by FICO scores above or below 660
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# Residential Loans by Features and FICO Score\*

December 31,	2021				2022			
	FICO ≤ 660		FICO > 660		FICO ≤ 660		FICO > 660	
	Qty.	Balance (\$000)						
Adjustable Rate Mortgages (ARM)	2	673	228	108,960	3	965	369	206,761
Higher rate	-	-	-	-	-	-	-	-
Prepayment penalty	_	-	-	-	-	-	-	-

	2023						
	F	FICO ≤ 660	FICO > 660				
	Qty. Balance (\$000)		Qty.	Balance (\$000)			
Adjustable Rate Mortgages (ARM)	4	1,859	527	307,498			
Higher rate	-	-	-	-			
Prepayment penalty	-	-	-	-			

<sup>\*</sup> The loans are classified based on the borrowers' FICO score at the time of origination. In the prior disclosure, missing FICO scores were included in the category "FICO > 660." This disclosure excludes those with missing FICO scores.

(1) Number and (2) value of (a) residential mortgage modifications, (b) foreclosures, and (c) short sales or deeds in lieu of foreclosure, by FICO scores above and below 660

# Residential Mortgage Modifications, Foreclosures, and Short Sales or Deeds in Lieu of Foreclosure, by FICO Scores\*

December 31,	2021			2022				
	FICO ≤ 660		FICO > 660		FICO ≤ 660		FICO > 660	
	Qty.	Balance (\$000)						
MODIFICATIONS**								
Residential mortgages	1	84	16	9,094	2	467	4	1,211
Home equity lines of credit	-	-	-	-	-	-	-	-
Total	1	84	16	9,094	2	467	4	1,211
FORECLOSURES***								
Residential mortgages	-	-	1	353	_	-	2	230
Home equity lines of credit	-	-	-	-	-	-	1	156
Total	-	-	1	353	-	-	3	386
SHORT SALES OR DEEDS IN LIEU OF FORECLOSURE								
Residential mortgages	-	-	1	187	-	-	-	-
Home equity lines of credit	-	-	1	45	-	-	-	-
Total	-	-	2	232	-	-	-	-

December 31,	2023				
	F	ICO ≤ 660	F	ICO > 660	
	Qty.	Balance (\$000)	Qty.	Balance (\$000)	
MODIFICATIONS**					
Residential mortgages	_	-	1	218	
Home equity lines of credit	-	-	-	-	
Total	-	-	1	218	
FORECLOSURES***					
Residential mortgages	_	-	1	390	
Home equity lines of credit	-	-	1	34	
Total	-	-	2	424	
SHORT SALES OR DEEDS	SHORT SALES OR DEEDS IN LIEU OF FORECLOSURE				
Residential mortgages	_	-	-	-	
Home equity lines of credit	-	-	-	-	
Total	-	-	-	-	

 $<sup>^{*}</sup>$ The loans are classified based on the borrowers' FICO score at the time of origination.

<sup>\*\*</sup>Loan modifications are limited to those requested by customers facing financial hardship.

<sup>\*\*\*</sup> Foreclosures are limited to those where the borrower defaulted and a sale of the underlying property was forced.

FN-MF-270a.3 Lending Practices	Total amount of monetary losses as a result of legal proceedings associated with communications to customers or remuneration of loan originators
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Please see general note on page 13.

FN-MF-270a.4	Lending Practices	Description of remuneration structure of loan originators

Our residential loan officers receive a base wage, plus commissions of 40-90 basis points on originated residential mortgages. The actual rate of incentive compensation depends on whether the mortgages were externally sourced and the total monthly production of the loan officer.

Residential loan officers must comply with all regulations and ethical rules to be eligible for incentive compensation. We may refuse to pay commissions to loan officers who violate the law or ASB's policies.

FN-MF-270b.1 Discriminatory Lending	(1) Number, (2) value, and (3) weighted average Loan-to-Value (LTV) ratio of mortgages issued to (a) minority and (b) all other borrowers, by FICO scores above and below 660
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# Total Originated Residential Loans\* and Home Equity Lines of Credit by Minority and Credit Score

December 31,		2022		2023		
	Qty.	Total (\$000)	Avg. CLTV	Qty.	Total (\$000)	Avg. CLTV
MINORITY						
Credit score ≤ 660	34	9,102	55.49	12	3,364	55.60
Credit score > 660	2,676	838,742	56.49	1,051	321,391	57.40
NON-MINORITY						
Credit score ≤ 660	4	932	43.11	2	1,069	45.12
Credit score > 660	520	178,803	58.61	228	93,990	58.79
Total	3,234	1,027,579	56.80	1,293	419,814	57.60

<sup>\*</sup> Land loans are excluded.

FN-MF-270b.2 Discriminatory Lending	Total amount of monetary losses as a result of legal proceedings associated with discriminatory mortgage lending
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Please see general note on page 13.

FN-MF-270b.3 Discriminatory Lending	Description of policies and procedures for ensuring nondiscriminatory mortgage origination
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As a covered financial institution, we comply with the Fair Housing Act and Equal Credit Opportunity Act, which prohibit discrimination in residential real estate credit-related transactions based on certain protected classes, such as race, color, national origin, religion, sex and marital or familial status. To prevent discriminatory lending practices, we regularly review our application processes and requirements, sales practices, policies and marketing material to ensure that all protected classes are fairly and equally treated. We also periodically review lending data to identify any policies or practices that may potentially affect protected consumers unfairly and unequally.

FN-MF-450a.1	Environmental Risk to Mortgaged Properties	(1) Number and (2) value of mortgage loans in 100-year flood zones
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### **Residential Mortgage Loans in 100-Year Flood Zones**

As of December 31, 2023

	Qty.	Unpaid Principal Balance (\$000)
Investor	227	61,242
Residential portfolio	764	314,281
Home equity lines of credit	581	40,531
Total	1,572	416,054

FN-MF-450a.2 Environmental Mortgaged Pro
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The data is not available specific to weather-related natural catastrophes.

FN-MF-450a.3	Environmental Risk to	Description of how climate change and other environmental risks
FN-MF-450d.3	Mortgaged Properties	are incorporated into mortgage origination and underwriting

Operating on an island chain, we know that we must prepare to adapt to the impacts of climate change and take steps to prudently mitigate related risks. Climate change may cause more frequent and intense weather-related natural catastrophes, such as storms, hurricanes, flooding, wildfires, and sea level rise. We require all borrowers who own property in a Special Flood Hazard Area, as defined by FEMA, to maintain sufficient flood insurance throughout the life of the loan. We also require all mortgages, with the exception of some home equity lines of credit, to secure hazard and hurricane insurance.

We regularly monitor our credit exposure in areas at risk of future sea-level rise. We perform property research to confirm flood zones, and our underwriting decisions consider factors such as the property location, topography and elevation.

GENERAL NOTE: Based on ASB's products and loan portfolio, we have selected the Commercial Banks, Consumer Finance and Mortgage Finance standards published by the Sustainability Accounting Standards Board (SASB). While we have endeavored to provide fulsome responses to the SASB standards, there are certain metrics for which we are not providing information due to the confidential nature of such information.



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