

# AMERICAN Online Banking for Business Enrollment Form TIN/EIN Customers

Please provide the requested informa	ation below. Once com	npleted please email us	the form at onlinebanking@asbhawa
Full Legal Name of Business (Including "DBA")		, p	TIN/EIN (REQUIRED)
Business Owner Name: <mark>(Must be an authorized sig</mark>	ner on the account)	Requested Lo	ogin ID (Min of 8 characters)
Secure Access Code Delivery: A S			
Banking for the first time or the first	•		ered to you via email, phone call, or
SMS text message. Designate your o	contact information be		1
Business Owner Email Address (REQUIRED):		Contact Phone Number	Mobile Phone Number
<b>System Administrator</b> : Responsibles the Business Owner listed above a		strator? YES: PI	nd Passwords at the company level. ease skip to the "Accounts To Enroll" section ease complete this section with your designated
			stem Administrator's information below.
system Administrator Name:	Re	quested Login ID	Security Word (For verification purpose
For Secure Access Code Delivery:	L		I
		staat Dhana Numbar	Mobile Phone Number
System Administrator Email (REQUIRED)	Cor	ntact Phone Number	Wobile I Hoffe Number
System Administrator Email (REQUIRED)	Con	itact Prione Number	Wobile Filone Number
			WOSHE FITORE NUMBER
CCOUNTS TO ENROLL IN ONLINE BA	NKING FOR BUSINESS	:	
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Cash Management use ONLY: Please notate the designated account for any applicable Online Banking billable services charges:

# **Online Banking for Business Enrollment Guide**

Mahalo for your interest in enrolling in ASB's Business Online Banking! Below you will find instructions on how to complete this form, and what to expect once you've submitted your request to us.

### To complete the form:

#### New Enrollment vs. Access Update

- Select the box that applies to the online access you are requesting for. If the business is enrolling for the
  first time, please select "New Enrollment". If access has already been established and the business owner
  would like to request a new System Administrator to be added, please select "Access Update".
- o If you are unsure if the business has an existing online banking profile, please have the business owner contact us at (808) 627-6900 Option 0 > Option 1 > Option 1 for assistance.

#### · Requested Login ID:

- Minimum of 8 characters
- Should NOT contain any sensitive information (Business EIN/TIN, Social Security Number, Account number, etc.)
   If you are enrolled in online banking for your personal accounts, you may not use the same login ID for the business.

#### Password Requirements:

- Password must be updated every 90 days o Must be between 8-15 characters
- One uppercase and one lowercase letter
- o One number
- o Can't be one of the last 24 passwords used

#### Security Word:

 If the business owner and/or System Administrator contacts our Customer Banking Center for assistance, the security word indicated on the form will be used in place of phone verification.

## Accounts to enroll in online banking:

- All accounts may be viewed via online banking if the business owner and/or System administrator is a signatory on all accounts associated with the business TIN/EIN.
- If you prefer to view select accounts, please indicate the last 4 digits of each account number you would like added to the online banking profile.

Upon completion, please email the signed form to: onlinebanking@asbhawaii.com.

#### What's next:

- 1. Upon completion of online set-up, an email will be sent to the business owner and/or the System Administrator.
- 2. Within 48 hours of receiving the email, please click on the "Reset My Password" box in the email to set your password.
- 3. If you need further assistance with accessing the online account, please contact us at (808) 627-6900 Option 0 > Option 1 > Option 1.

#### • Bill Pay:

o If you should decide to enroll the account(s) for Bill Pay services, please note, Bill Pay is accessible on the browser version and not the ASB mobile app.



